



Craig D. Dingwall
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VIA FEDERAL EXPRESS

November 13, 2002

Mary Cottrell, Secretary
Department of Telecommunications and Energy
One South Station
Boston, MA 02110

Re: D.T.E. 02-29-15 – Notice of Slamming Complaint
Telephone Number 617-547-1683

Dear Ms. Cottrell:

Enclosed for filing with the Department are an original and nine (9) copies of the signed settlement letter dated November 12, 2002 that I received by facsimile today. I'll send the original signed letter to Mr. Penders upon receipt. The settlement letter confirms that Sprint and Mr. Pan have settled this matter, Mr. Pan has withdrawn his slamming complaint, and both parties respectfully request that this matter be closed. Thank you.

Very truly yours,

A handwritten signature in black ink that reads "Craig D. Dingwall". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Craig D. Dingwall

cc: Kevin Penders, Esq.

Xue Lei Pan
14 Gold Star Road
Cambridge, MA 02140